

Please keep a copy of this form for yourself also attach proof of shipping.



MOTOROLA

Warranty Repairs Cover Form

(To be completed and sent off with handset.)

To book in the return, please call Motorola on 08709 010 555. Motorola usually quote 5 - 7 working days for all repairs from the day they receive the handset. You will need to have your handset in front of you before making the phone call as Motorola will ask you for information that can only be found on the back of the handset behind the battery.

After you have booked the job, please write job reference number on the form below. Please keep a copy of the completed form below and include a copy along with the proof of purchase and the handset to:

To:

S.B.E. Ltd.
Motorola Repair Centre
Beaver Industrial Estate
ASHFORD. Kent
TN23 7SH
Tel: +44 (0) 8709 010 555

Please send return off by insured mail and keep all reference numbers and paperwork together for reference.

Name: _____

Address: _____

Contact No.: _____

Date: _____

Make: _____

Model: _____

IMEI Number: _____

Repair or replace under warranty. Proof of purchase attached

This handset has been returned faulty with the following fault:

Please return this handset to the above address and ensure that it is fully insured for carriage
Please send us the handset only, excluding the memory card and battery, unless these items are the cause of the fault.

Repair will be sent back to you within 1-14 days. Handsets outside warranty will require payment over the telephone.

Signed: _____ Date: _____